

2015

Open Systems Global Services

Smart solutions

Since its soft-launch in August-2011 with the first “SOW” (Statement of Work) engagement at HSBC, OST’s Projects/Solutions division has gone from a fledgling 1-contract / 1-employee practice to a ~\$7 MM business unit in 3 years. In 2014, it was made a subsidiary entity named ‘Open Systems Global Services’.

CORE TECHNOLOGY FOCUS:

- Java & Microsoft suites - Application Development
- ERPs (SAP, Oracle, PeopleSoft, JD Edwards)
- Data Warehousing / Business Intelligence – *BIG DATA*
- IT Infrastructure Management, Network Security & Data Privacy – *CLOUD COMPUTING*
- Mobile Enablement / *Mobility Solutions*



OST’s DNA:

- Highly-skilled employees
- Multiple skills quotient - domain plus technology
- Good communicators, carefully selected-high native intellect and strong work ethic
- The best people who exhibit the 3 A’s: Ability, Attitude & Approach

People who work diligently and intelligently.

Venkatesh Sadagopan
OST Global Solutions

ONE OF THE LARGEST CASH MANAGEMENT LOGISTICS COMPANY

Based in Richmond, Virginia, <Customer> is a global leader in security-related services for banks, retailers and a variety of other commercial and governmental customers. The key services include armored car transportation, money processing, long-distance transport of valuables, vaulting and other value-added solutions serving customers in more than 100 countries.

Case:

The as-is process for receiving and processing cash-for-cash change order service the Company was manual. They wanted to develop an online service for the retail customers to be able to create and execute change orders through website across devices.

Scope:

This is a web-based cash-for-cash change order service provided for retail customers. Using this website, users should be able to access several functionalities based on user roles as described in *figure 1*:

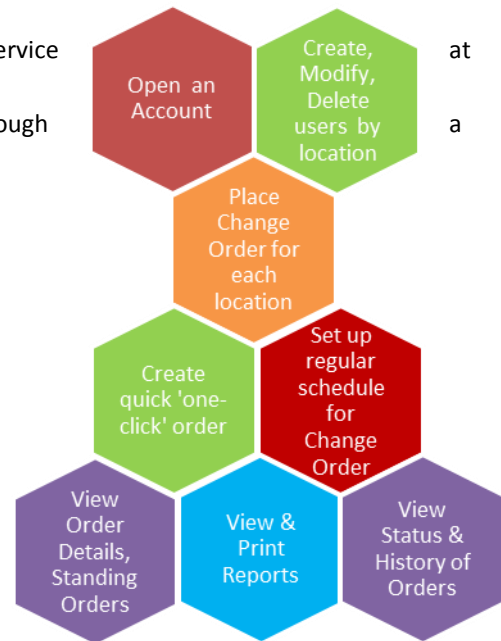


figure1

The website should be compatible across browsers: IE 8.0 on PC, IE 7.0 on PC, Firefox 3.6 on PC, Google Chrome 11.0 or latest on PC, Safari 5.0 or latest on MAC, iPad (Safari).

All pages within the proposed website shall include a

Google Analytics tag to allow Marketing, Business and IT users to view reporting on how the website is being utilized. This will be the same level of tracking that is used by the Marketing department today to track external <Company> websites. The reports available will be those that are native to Google Analytics out of the box (free) implementation.

Solution:

OST along with strategic partners PamTen offered a project-based approach and a delivery timeline based on evaluation of scope.

The project team would consist of a Project Manager, a Technical Architect & Lead, a Business Analyst to interface with the Business Users and translate the requirements to the development team, a Web Designer for the designing, graphics, UI development, a group of mid-level Developers for Development and coding of the functionality, and a QA/Testing team for Development of test plans, system & integration testing, Browser compatibility testing and coordination of user acceptance testing.

Delivery



Methodology & Timeline

Delivery adopted the waterfall methodology starting with Requirement Analysis, Prototype Creation, Website design and development, Testing, User Acceptance, Deployment and Stabilization.